

renaissance
THEATERWORKS

ACCESSIBILITY GUIDE

2023-24 SEASON

RTW

RTW SEASON 23/24

Accessibility Guide

Purchasing Tickets

You may purchase tickets for accessible seats by calling our box office at 414-278-0765 or online at r-t-w.com. Accessible seating is located in ROW A of all 3 sections in the theater. There are no stairs required to access ROW A. For wheeled mobility equipment users: Seats can be removed if you prefer to sit in your mobility device, or you can transfer to a seat and an usher will move your mobility device to a safe location and return it to you after the performance. Please let the box office know your preferences so we can offer you the best theater experience possible.

Parking

There are 2 designated disabled parking spaces right in front of the theater, and a drop off spot for patrons requiring closer access. There is also a parking lot available adjacent to the front entrance on nights and weekends, and free street parking on South Water street. If you need additional assistance or options please contact the box office at 414-278-0765.

Trained service animals are welcome in the theater.

As you enter the Theater Building

The entrance to our theater is at street level and the doors have push button access.

The Foyer; Front of House or FOH

Directly in front, you will find our bar area, and to the right our box office, where tickets can be collected or inquiries made. To the north and south side of the foyer are the public restrooms, each with a separate fully ADA stall. Programs and hard copy audience guides (when applicable) will be available from our ushers, who will also scan your paper tickets, or your electronic tickets.

Inside the Theater, or The House

There are two entrances into the stage area, or the 'house' from the foyer at ground level. We open the house to the audience 30 minutes before the performance or 'curtain up' begins. Ushers will be present to help guide you to your seats, and answer any questions you may have.

The Stage, or Performing Space

In our theater we have what we call a thrust stage. There are rows of seats on either side and at the front. The back of the stage is where the actors will enter from. There will be accessible audience seating for wheelchair users and companion seating at ground level.

ASL Performances

There will be an ASL interpreted performance of

'Witch'..... on Sunday the 5th of November at 2pm

'The Wolves'.....on Sunday the 4th of Feb at 2pm

'L'Apartment',..... on Sunday the 7th of April at 2pm

Hearing Loop

The theater is equipped with an advanced technology Hearing Loop Listening System. The system will broadcast directly to those with T-coil hearing aids. Portable assistive listening devices for conventional listening are also available and may be checked out at the Concessions counter.

Open Captioning

These performances will have open captioning (TTML); timed text markup language, to improve the audio experience for all of our patrons. Open Captioning will be offered on the first two Saturdays and the last two Thursdays.

'Witch' Saturday, October 21, 2023, Saturday Oct 28, 2023 , Thursday November 2, 2023, Thursday Nov 9, 2023

'The Wolves' Saturday Jan 20, 2024 , Saturday Jan 27, 2024, Thursday, February 1, 2024, Thursday, February 8, 2024

'L'Appartement' Saturday March 23, 2024, Saturday March 30, 2024, Thursday April 4, 2024, Thursday April 11, 2024

Audio Described Performances

Audio Described Performances or Visual Description is a form of narration used to provide information regarding key visual elements in theatrical performances for the benefit of blind and visually impaired patrons. Please see our website for dates. r-t-w.com

Sensory Friendly Performances

There will be specially modified and relaxed sensory friendly performances of:

'Witch'.....on Wednesday the 8th of November at 1.30pm

'The Wolves' ...on Wednesday the 7th of February at 1.30pm

'L'Appartement'.....on Wednesday the 10th of April at 1.30pm

Pay What you Choose, PWYC

There will be a preview performance where patrons can contribute what they choose for the price of admission ;

'Witch'.....on Friday the 20th of October at 7.30pm

'The Wolves'...on Friday the 19th of January at 7.30pm

'L'Appartement'...on Friday the 22nd of March at 7.30pm